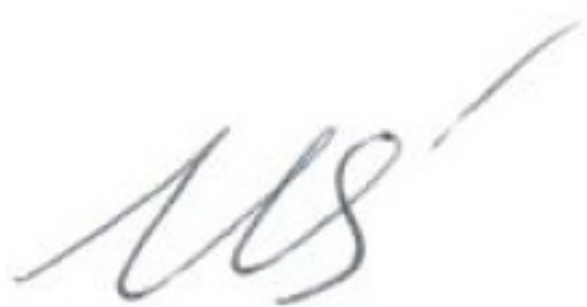


*This is to acknowledge that*  
**Elizabeth Kulikov**  
*completed the training course*  
**Is The Customer Always Right?**



*Helen Shepelenko*  
**TRAINING COORDINATOR**



**GARY SMITH-LAWSON**